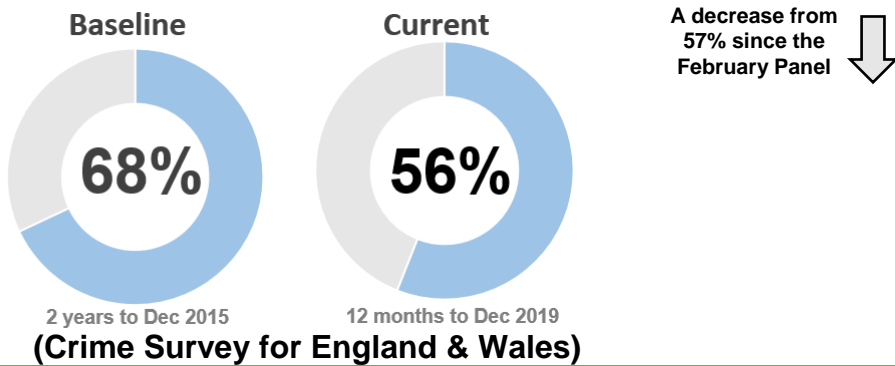


Performance Report – July 2020

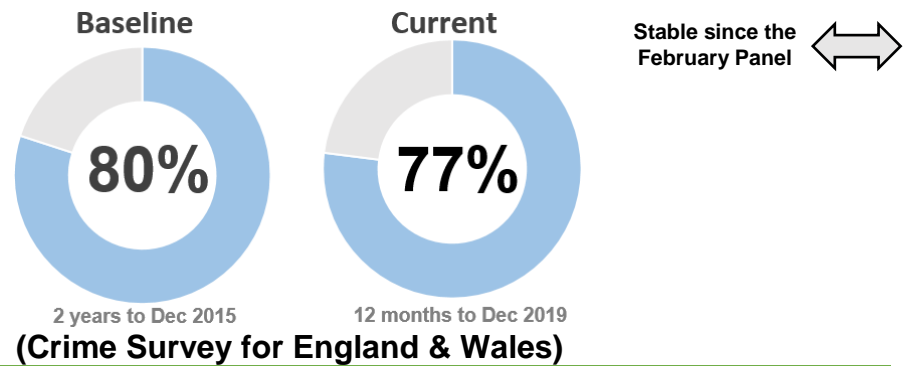
Public Confidence

% of the public that say the police do a good / excellent job



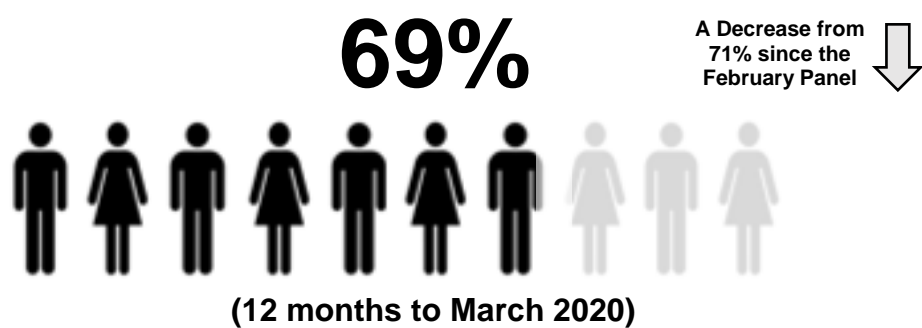
Public Confidence

% of the public that have confidence in the police



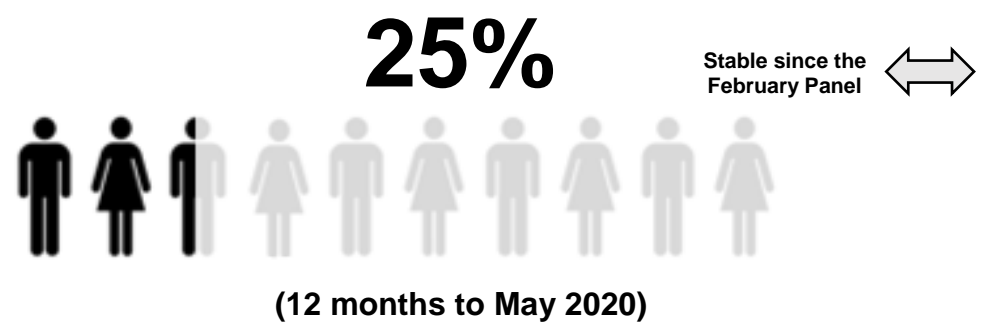
Priority Victim Satisfaction

Victim satisfaction with whole experience focused on priority victims under the Victims Code



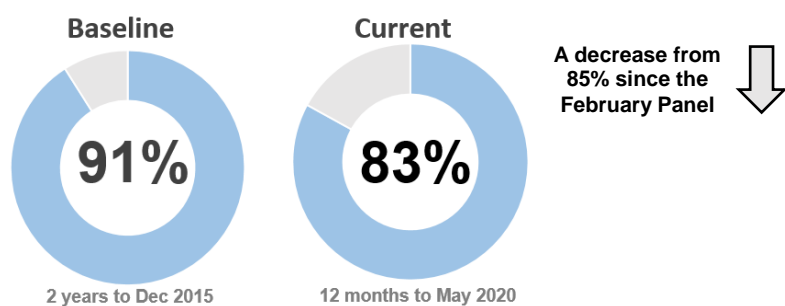
Repeat Victimization

Percentage of victims of any offence that have reported an offence in the previous 12 months

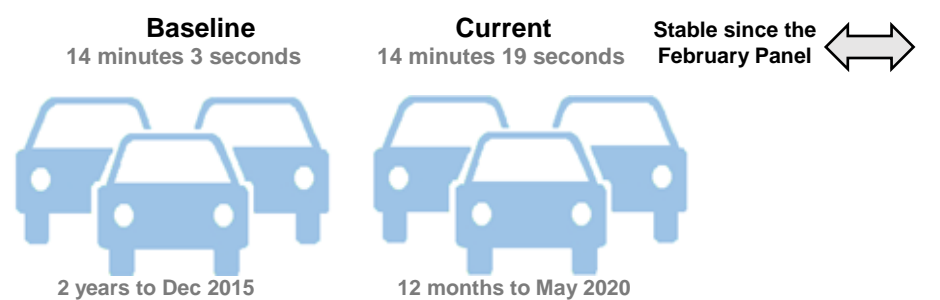


Emergency Calls (999)

Percentage of calls answered within 10 seconds

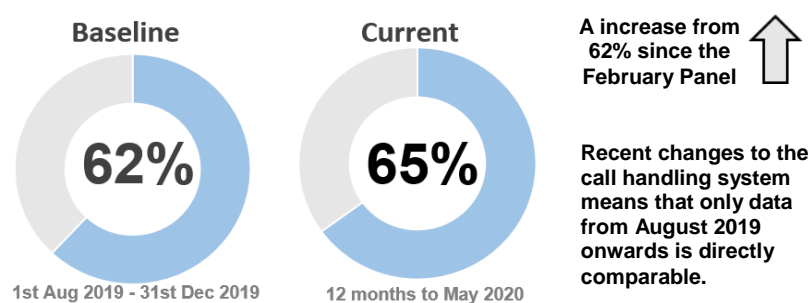


Attendance time for Immediate calls for service: Average (median) time for response



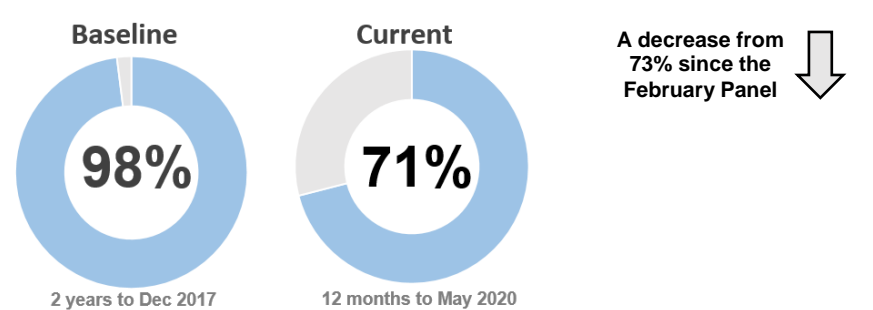
Non priority calls (101)

Percentage of 101 non priority calls answered within 10 minutes

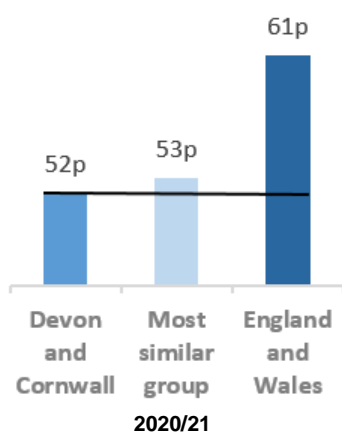


Emails & Texts (101)

Percentage of emails (including email crime reports) & texts responded to in 24 hours

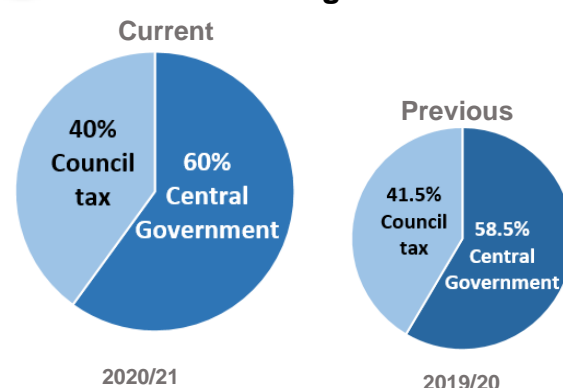


Funding per day per head

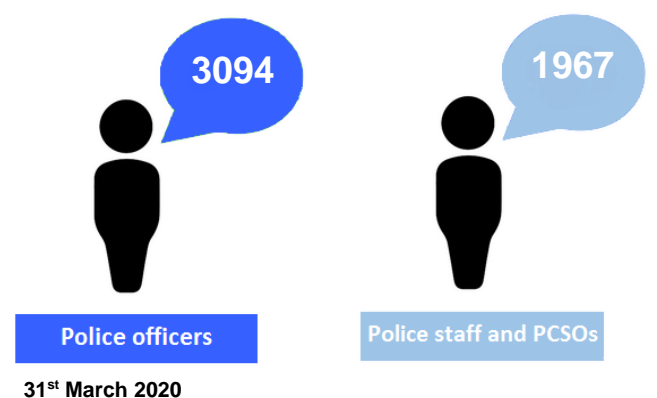


Funding composition

% of total funding from council tax



Officer and staff numbers FTE (full time equivalent)



Judgements key:

Content

Requires additional scrutiny

Of concern/action being taken